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#### Skills

Design Leadership UX & UI Figma UX Pilot HTML, CSS and Accessibility

# Volunteering

**Web Developer - Trussell Trust** Aug 2023 to Present - Tottenham, London

Helping the local branch of the food bank charity develop a new website using Drupal.

# Interests

Self-confessed music nerd, I own an unhealthy number of physical records. I also create monthly podcasts for my long-running radio station as well as run a music reviews website. Equally obsessed about the cinema with weekly or even twice-weekly trips. I manage to accommodate all this by avoiding television!

# Sheikh Ahmed

Head of Product Design at Lavanda, London

### Summary

Has over 25 years experience of designing for the screen. Creating eyecatching interfaces that provide a functional user experience. Clients include the Arts Council England, Bank of America, Tesco Mobile, O2 Telefonica, BBC Radio 1, British Telecom, BMW, Corbis and Warp Records

Work Experience Head of Product Design - Lavanda Jan 2025 to Present - Borough, London

Award-winning property management platform for short term stays and student accommodation. Leading with innovations in the sphere of A.I.

- Implemented new processes using A.I. to speed up delivery of design.
- Radical overhaul of the interface to address issues around accessibility.

# Lead Product Designer - Exclaimer Mar 2022 to Dec 2024 - Farnborough, Hampshire

SaaS-based email signature management platform for Microsoft 365 & Google Workspace. Leader in their field with over 50,000 customers worldwide of all sizes, across all industries.

- Redesign of the onboarding journey for new customers.
- Designed an innovative new product on sentiment analysis using A.I.
- Led the update to the UI of the core product in-line with a recent company rebrand.

# Senior UX Designer - Mimecast

Jul 2021 to Feb 2022 - Moorgate, London

Cloud-based email security and management platform for Microsoft 365. Helping 40,000+ organisations with 17 million users protect and manage their email.

- Led the redesign of our help articles and support websites to reduce inbound support requests.
- Oversaw the large-scale migration of the public-facing website from Wordpress to Sitecore.