

# **Sheikh Ahmed**

Head of Product Design at Lavanda, London

## Summary

Has over 25 years experience of designing for the screen. Creating eyecatching interfaces that provide a functional user experience. Clients include the Arts Council England, Bank of America, Tesco Mobile, O2 Telefonica, BBC Radio 1, British Telecom, BMW, Corbis and Warp Records

#### Contact

designbyfail.com sheikh@designbyfail.com +44 772 0772 898 linkedin.com/in/uxsheikh

#### Skills

Design Leadership
UX & UI
Figma
UX Pilot
HTML, CSS and Accessibility

#### Volunteering

**Web Developer - Trussell Trust**Aug 2023 to Present - Tottenham,
London

Helping the local branch of the food bank charity develop a new website using Drupal.

### Interests

Self-confessed music nerd, I own an unhealthy number of physical records. I also create monthly podcasts for my long-running radio station as well as run a music reviews website. Equally obsessed about the cinema with weekly or even twice-weekly trips. I manage to accommodate all this by avoiding television!

# Work Experience

Head of Product Design - Lavanda

Jan 2025 to Present - Borough, London

Award-winning property management platform for short term stays and student accommodation. Leading with innovations in the sphere of A.I.

- Implemented new processes using A.I. to speed up delivery of design.
- Radical overhaul of the interface to address issues around accessibility.

# Lead Product Designer - Exclaimer

Mar 2022 to Dec 2024 - Farnborough, Hampshire

SaaS-based email signature management platform for Microsoft 365 & Google Workspace. Leader in their field with over 50,000 customers worldwide of all sizes, across all industries.

- Redesign of the onboarding journey for new customers.
- Designed an innovative new product on sentiment analysis using A.I.
- Led the update to the UI of the core product in-line with a recent company rebrand.

# Senior UX Designer - Mimecast

Jul 2021 to Feb 2022 - Moorgate, London

Cloud-based email security and management platform for Microsoft 365. Helping 40,000+ organisations with 17 million users protect and manage their email.

- Led the redesign of our help articles and support websites to reduce inbound support requests.
- Oversaw the large-scale migration of the public-facing website from Wordpress to Sitecore.